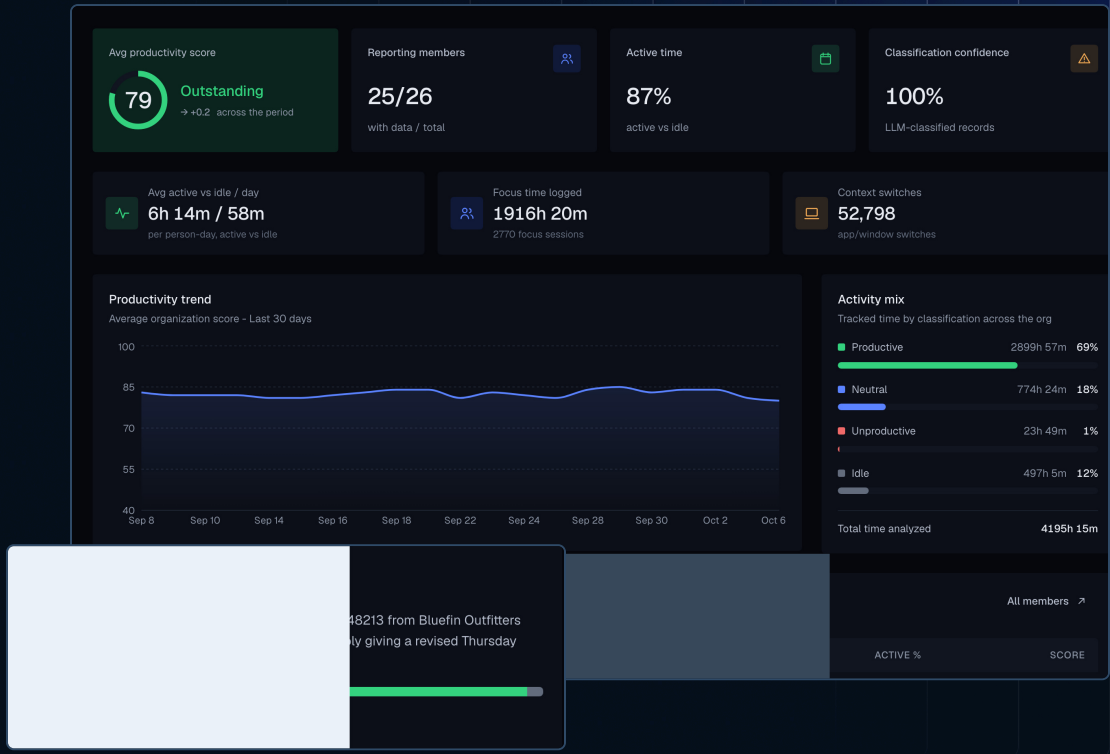
sync

SOLUTION OVERVIEW

Workforce visibility and activity insights

Understand how work time is spent across teams, applications, and devices, and give managers the context to follow up.



sync | block gemini

Block Gemini Technologies FZ-LLC
Office 403, Floor 4, Discovery Tower, Dubai, UAE

Sync is a product of Block Gemini · Solution Overview · October 2026

Copyright © 2026 Block Gemini Technologies FZ-LLC. All rights reserved.

Sync at a glance

Sync brings desktop activity, application usage, screenshots, and AI-assisted insights into one platform. Understand where work time goes, identify working patterns that need attention, and review activity with useful context.

Operations and leadership

Review working patterns across branches, departments, and teams.

Managers

Understand team activity, review workload signals, and investigate patterns in context.

HR and IT administrators

Configure monitoring policies, manage people and devices, and control access.

Employees

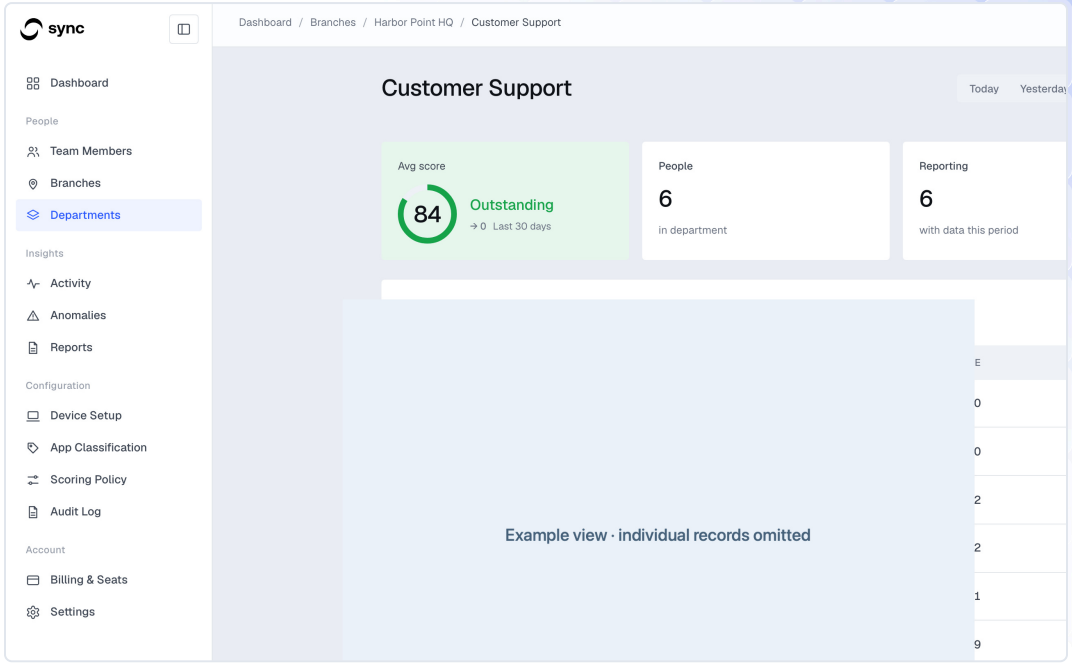
View their own activity and indicators and understand the monitoring methodology.

Support office, remote, and shared-workstation environments through one organization workspace.

Copyright © 2026 Block Gemini Technologies FZ-LLC. All rights reserved.

Monitoring configured around your organization

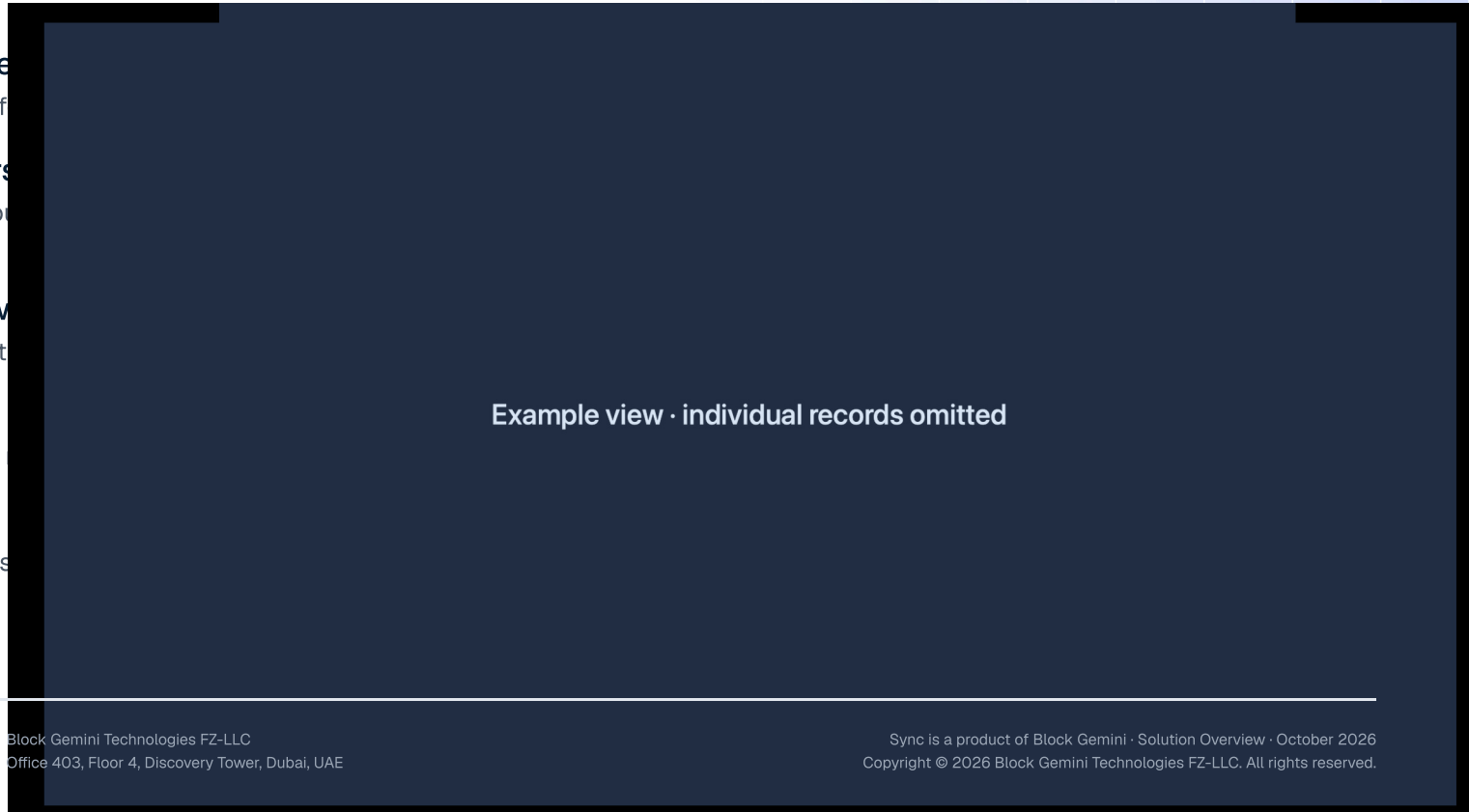
- **Your structure**
  Branches, departments, and reporting lines
- **Devices and profiles**
  Assign devices to individuals or separate OS login profiles
- **Schedules and settings**
  Working schedules for attendance and activity context
- **Classification and scoring**
  Application classifications and scoring policies
- **Access and pause controls**
  Role-based visibility and administrator/manager controls for pausing monitoring



Copyright © 2026 Block Gemini Technologies FZ-LLC. All rights reserved.

Employee activity in context

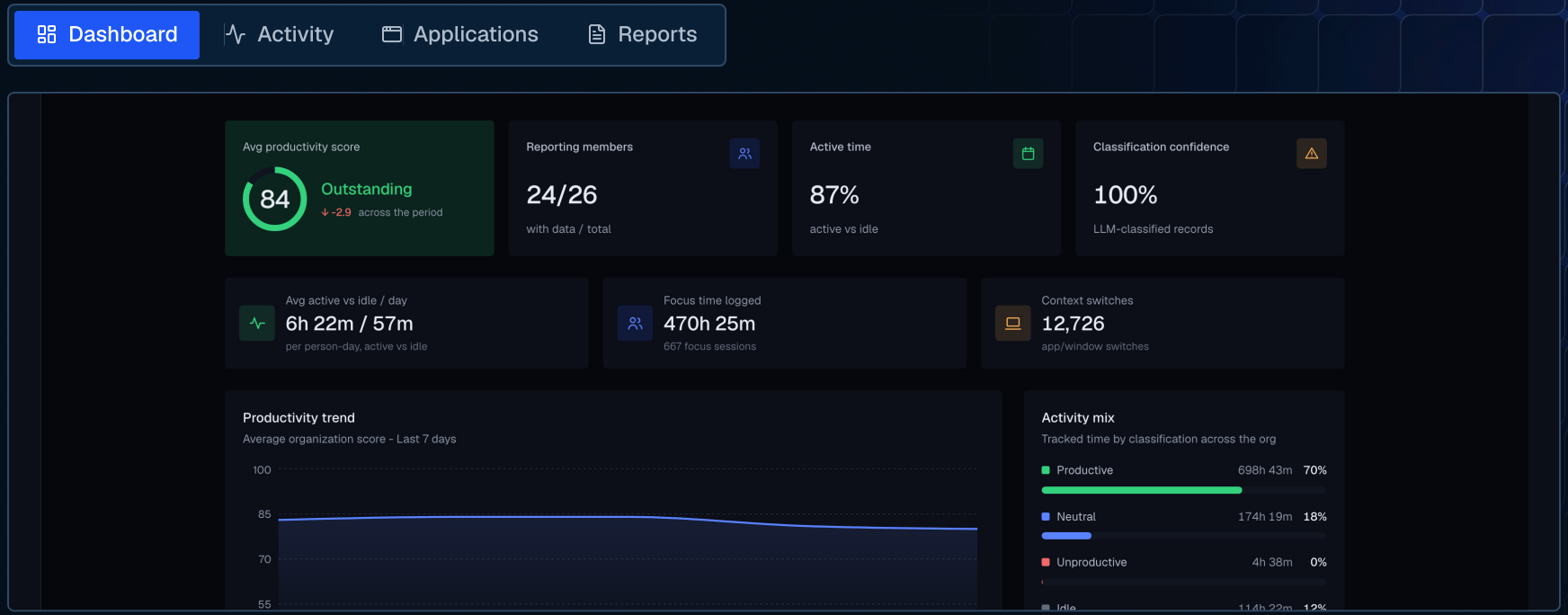
- **One person, one pe**
  An employee's activity f
- **Time and indicators**
  Active time, working hou
  activity indicators
- **Applications and w**
  What was used during t
- **Day-level detail**
  Open a specific day for
- **Scoped access**
  Governed by role and as



Copyright © 2026 Block Gemini Technologies FZ-LLC. All rights reserved.

Dashboard

Organization-level activity trends, with team and department comparisons.

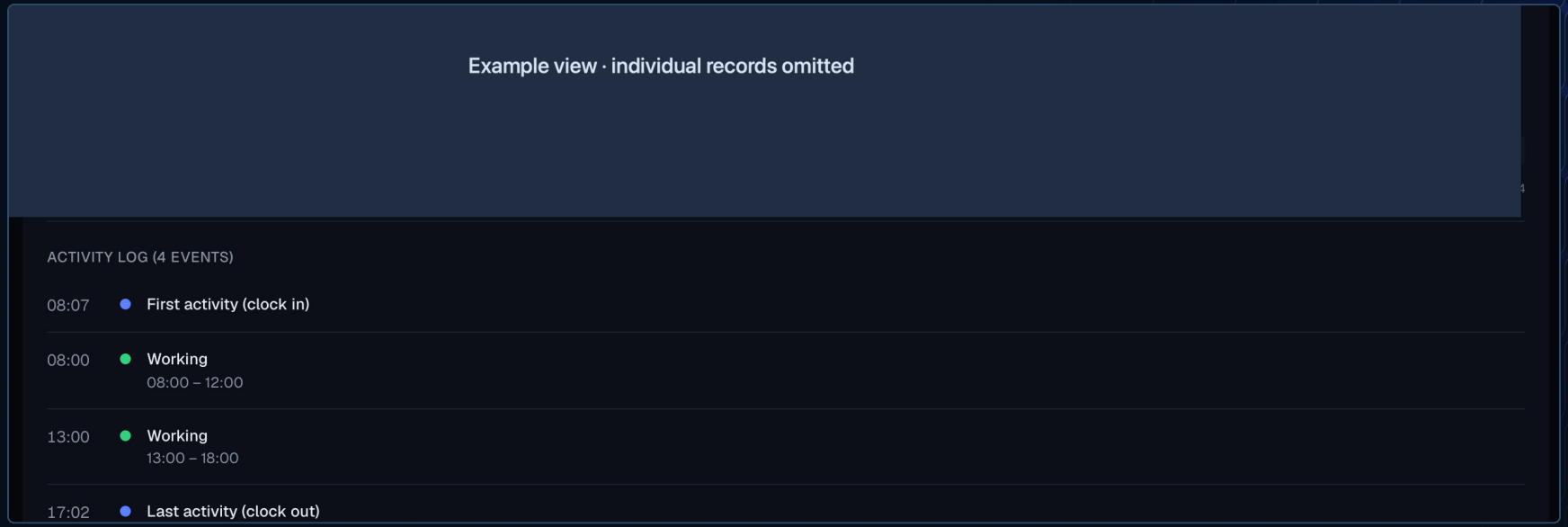


Copyright © 2026 Block Gemini Technologies FZ-LLC. All rights reserved.

Activity

Review an employee's working day, activity periods, and supporting records.

Dashboard | Activity | Applications | Reports

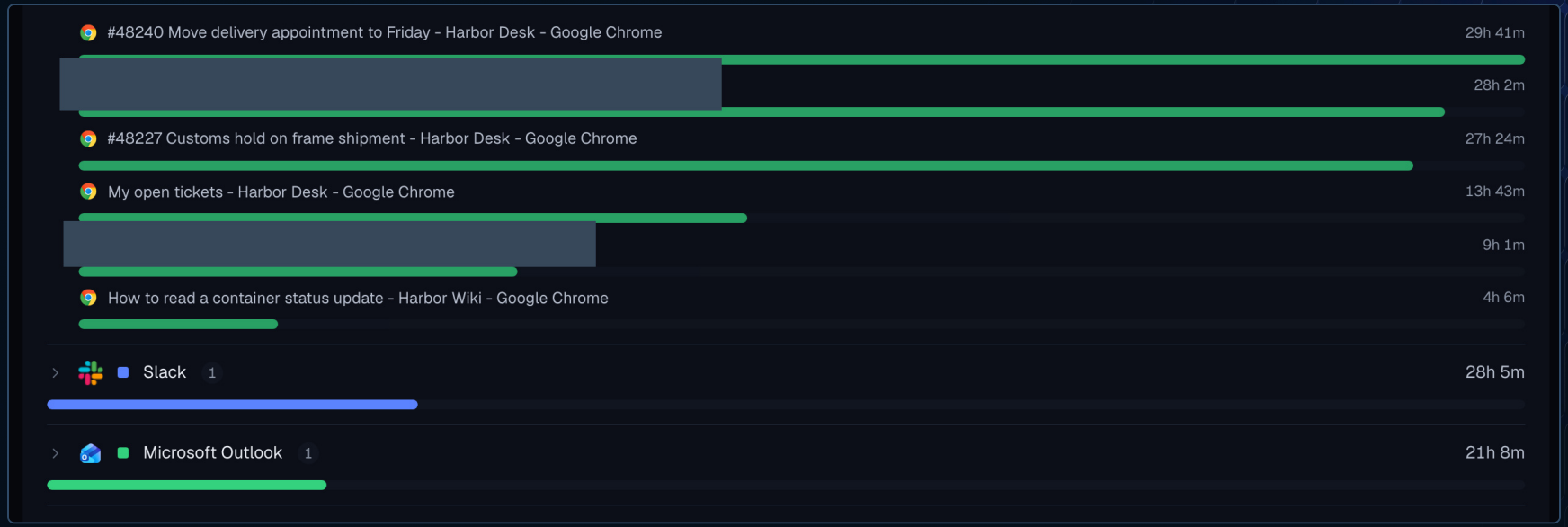


Copyright © 2026 Block Gemini Technologies FZ-LLC. All rights reserved.

Applications

Time spent across applications and websites, using your organization's classifications.

Dashboard | Activity | Applications | Reports

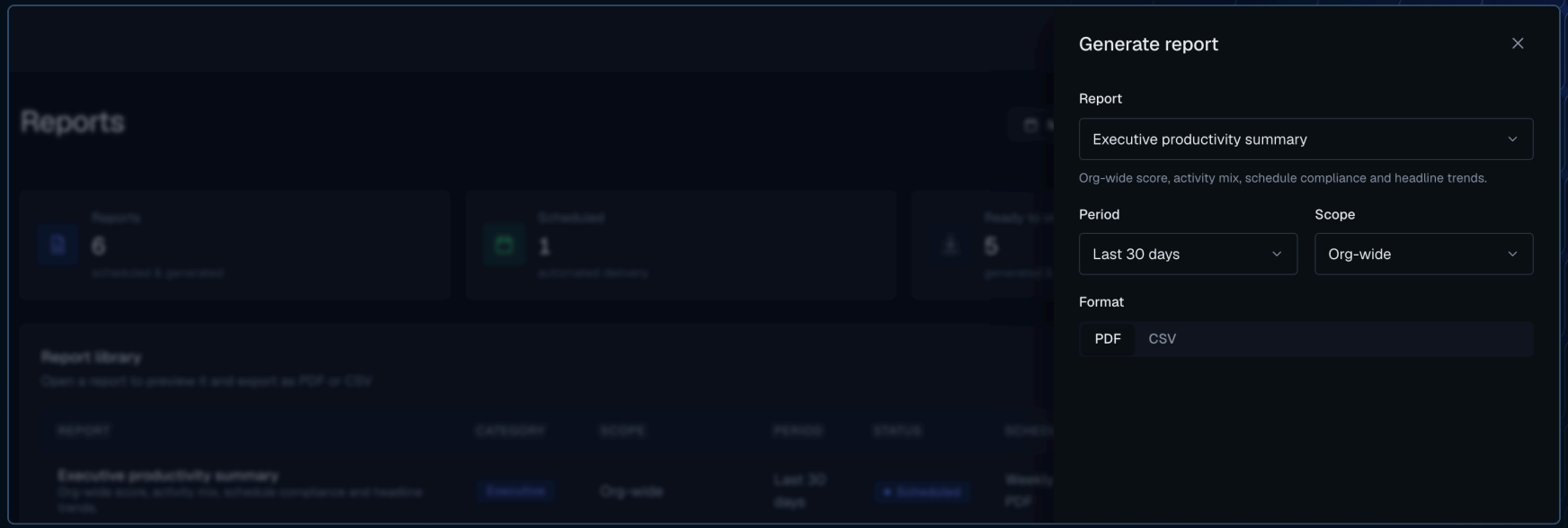


Copyright © 2026 Block Gemini Technologies FZ-LLC. All rights reserved.

Reports

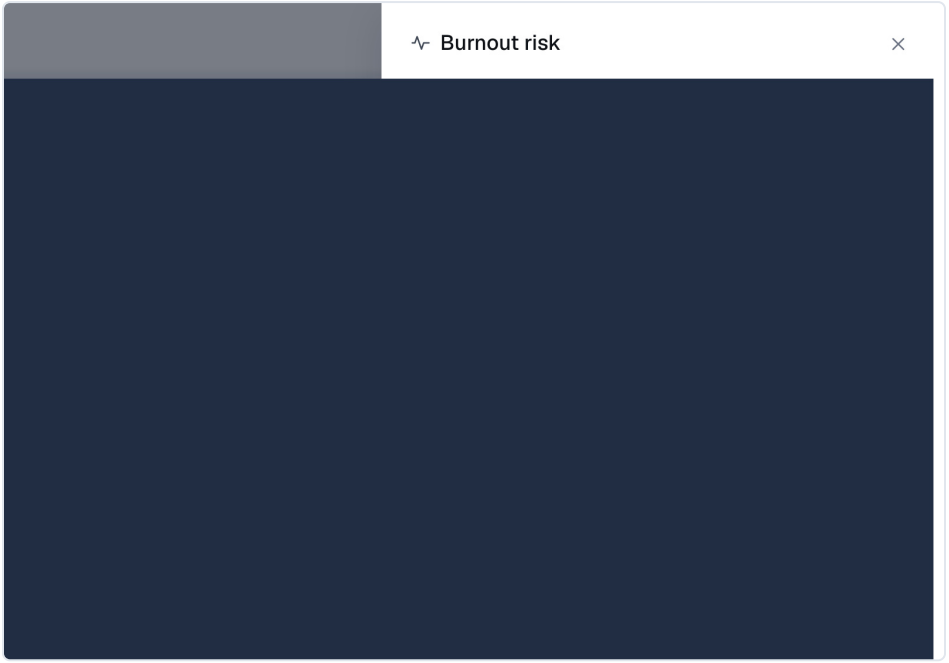
Choose a scope and period, then export on demand as PDF or CSV.

Dashboard | Activity | Applications | Reports



Copyright © 2026 Block Gemini Technologies FZ-LLC. All rights reserved.

Signals that support a closer review



- **Spot patterns**
  Extended hours, low or unusual activity
- **Check the record**
  Examine the underlying activity before drawing conclusions
- **Close the loop**
  Acknowledge or assign, then resolve or dismiss with context

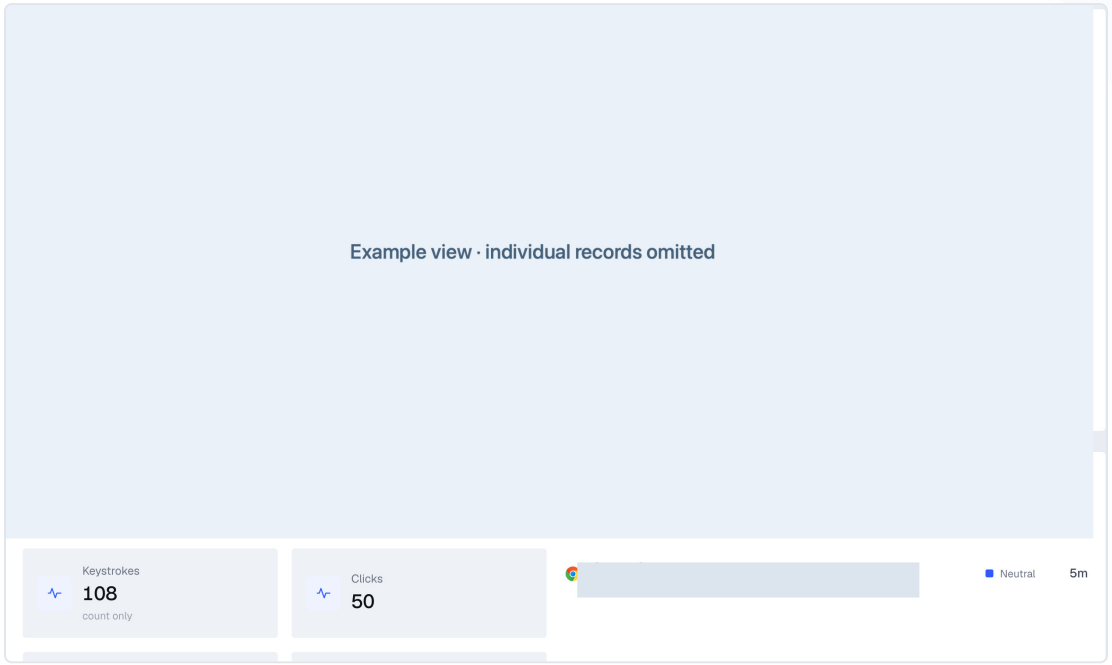
EXAMPLE

SIGNAL	Extended after-hours activity
REVIEW	A manager examines the activity and schedule context
ACTION	The manager discusses the pattern with the employee and records the outcome

Signals guide human review. They do not establish misconduct or diagnose a health condition.

Copyright © 2026 Block Gemini Technologies FZ-LLC. All rights reserved.

AI-assisted activity descriptions



- **Plain-language descriptions**
  A readable summary of each captured work interval
- **Reviewed in context**
  Read alongside its screenshot and application record

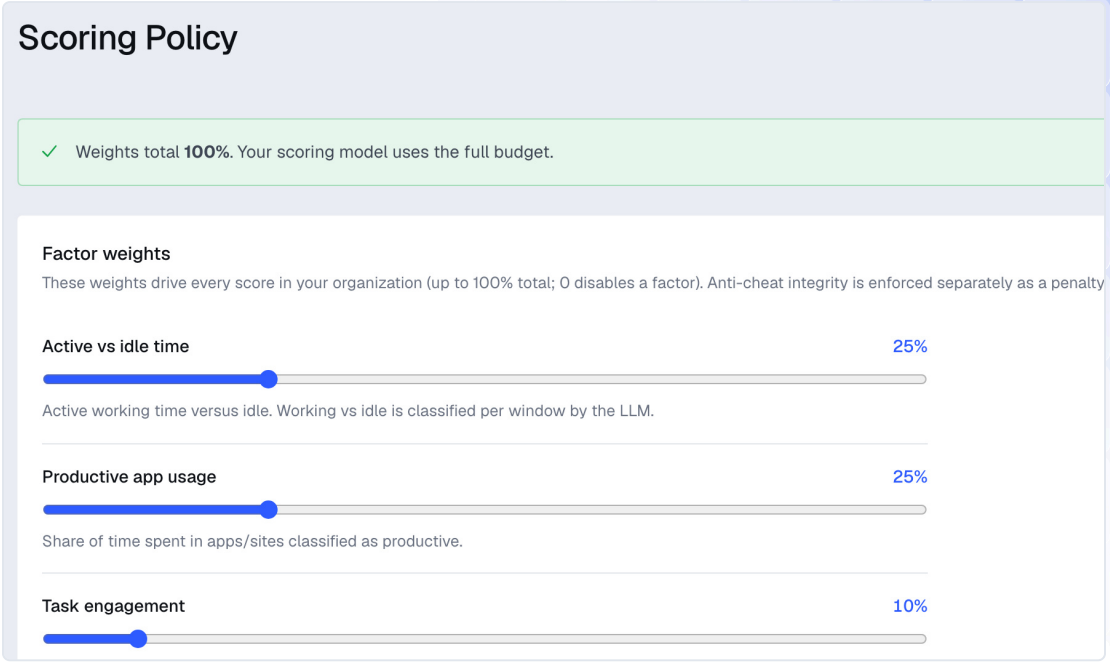
AI descriptions can be incomplete or inaccurate. Review them with the underlying activity.

Copyright © 2026 Block Gemini Technologies FZ-LLC. All rights reserved.

Configurable activity scores

- **Your weighting**
  Factor weights that reflect organizational priorities
- **Configured inputs**
  Activity, application usage, focus, and schedule coverage
- **Visible breakdown**
  The factors behind an individual score
- **Read in context**
  Interpret scores alongside role and work context

Activity scores are indicators based on configured inputs. They do not directly measure work quality or output.

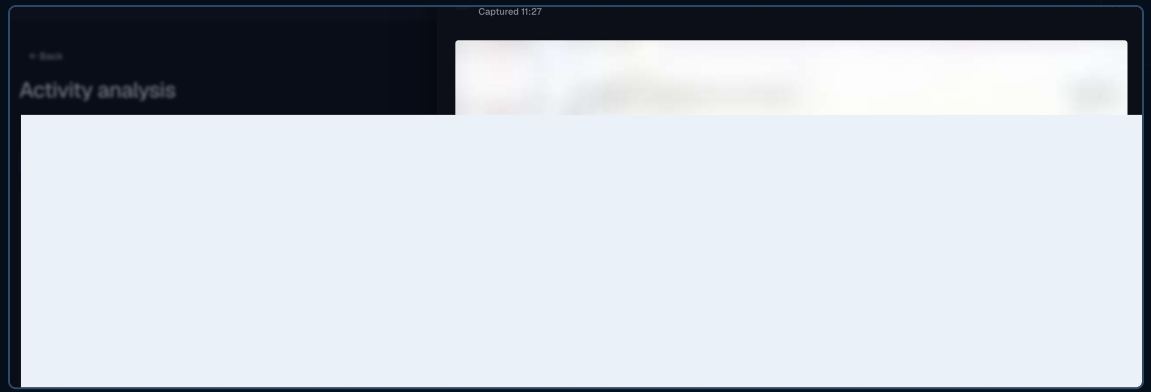


Copyright © 2026 Block Gemini Technologies FZ-LLC. All rights reserved.

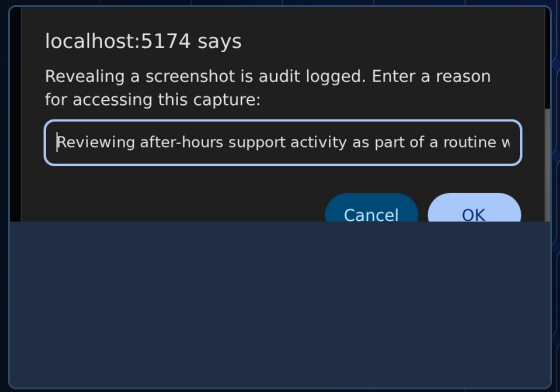
Screenshot capture and review

Screenshots may contain personal or confidential information. BG-hosted AI processing may use original images.

BLURRED VIEW



REVEAL WITH A WRITTEN REASON



CAPTURE SETTINGS

Screenshots are enabled every 60 seconds by default. Organizations can change the interval or switch screenshot capture off.

BLURRED BY DEFAULT

Screenshots appear blurred by default. Organization administrators can disable blurring to keep screenshots visible.

CONTROLLED REVEAL

Authorized administrators and managers can reveal originals within their permitted scope. When blurring is enabled, each reveal requires a written reason and is logged.

Copyright © 2026 Block Gemini Technologies FZ-LLC. All rights reserved.

Deployment and shared workstations

DESKTOP AGENT

Monitored computers

- Windows
- macOS
- Supported Linux configurations

PLATFORM

sync

Application and customer data hosted on Block Gemini Cloud in Luxembourg.

ACCESS

Authorized users

Organization, manager, and employee access according to permissions

AI PROCESSING

Block Gemini-operated models

BG-hosted AI processing in Dubai, UAE.

SEPARATELY SCOPED

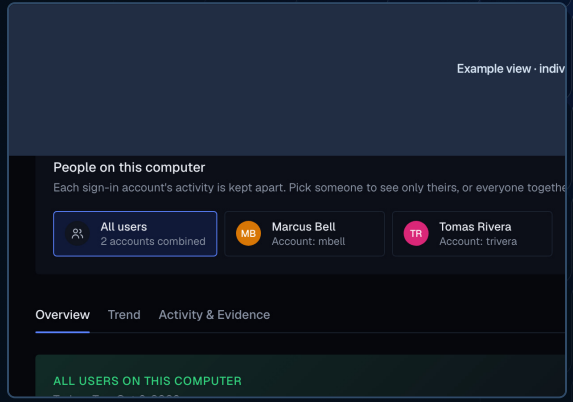
Private hosting

Regional hosting

SHARED WORKSTATIONS

Separate OS login profiles attribute activity to different team members.

One shared computer remains one billable device.



Copyright © 2026 Block Gemini Technologies FZ-LLC. All rights reserved.

Enablement: hands-on help with Sync

Optional paid services from Block Gemini to help configure, deploy, and use Sync across your organization.

Installation and rollout

Assist with agent deployment, device enrollment, and supported permissions.

Organization and access

Configure branches, departments, reporting lines, and roles.

Monitoring policies

Schedules, capture and blurring, and administrator/manager pause controls.

Application rules and scoring

Configure classifications and supported scoring settings.

Administrator training

Help administrators and managers use activity views, reports, and review workflows.

Custom deployment

Scope private or regional hosting arrangements.

US$50/hour

Standard enablement rate

- Standard product support and correction of product defects are included.
- Assisted installation, configuration and training use optional paid enablement hours.
- Purchased hours remain valid for twelve months.
- Tasks and actual time used are visible in the enablement portal.
- Scoping and estimates are available, but not required.
- Enablement purchases staff time; completion within a set number of hours is not guaranteed.
- Bespoke development and hosting arrangements may be quoted separately.

Copyright © 2026 Block Gemini Technologies FZ-LLC. All rights reserved.

One plan. US$7 per device per month

US$7 / device / month

INCLUDED CAPABILITY	COVERAGE
Desktop monitoring	Windows, macOS and supported Linux configurations
Activity visibility	Organization dashboards, team and employee activity views
Application usage	Application and website usage and classification
Activity insights	Configurable scores and included AI-assisted descriptions
Screenshot controls	Configurable capture, blurred viewing and controlled reveal
Reports	On-demand PDF and CSV exports
Hosting and retention	Standard BG hosting and retention, as detailed on the next page
Product support	Standard weekday support

One shared computer with multiple employee profiles requires one device subscription.

One employee using two monitored computers requires two device subscriptions.

MONITORED COMPUTERS	MONTHLY SUBSCRIPTION
10	US$70
50	US$350
100	US$700

Optional enablement — US$50/hour

Installation assistance, configuration and administrator training.

Separately quoted

Extended retention, private or regional hosting, and bespoke development.

Prices are in USD, billed monthly in advance, excluding applicable taxes.

Copyright © 2026 Block Gemini Technologies FZ-LLC. All rights reserved.

Commercial terms and service details

Subscription and billing

- One licence covers one monitored computer at a time; its shared OS profiles add no charges.
- USD, excluding applicable taxes. Monthly renewal, paid in advance. Annual terms only by agreement.
- Added devices follow payment, prorated for the period. Reductions and cancellations apply at renewal.
- No free trial or grace period. An unpaid renewal suspends service when the paid period ends.
- Refund requests: response within five business days. Discretionary refunds need management approval; not guaranteed. Approved refunds are processed through Stripe within fourteen business days of approval, subject to shorter applicable deadlines (bank receipt time separate). Mandatory and contractual refund rights remain.

Enablement and support

- Standard enablement is US$50/hour. The standard subscription includes no enablement hours.
- Purchased hours are valid for twelve calendar months, through the corresponding date's end in GST, with month-end adjustment where needed.
- Tasks and actual time are visible in the enablement portal. Estimates and scoping are optional. No fixed deliverable or completion within set hours is guaranteed.
- Routine product support and defect fixes do not use paid enablement hours.
- Standard support: eight working hours within Mon–Fri, 10:00–19:00 GST (UTC+4), excluding UAE public holidays. Binding response or uptime commitments need an express SLA.

Retention and account closure

- Standard retention: screenshots 90 days; detailed activity 12 months; summaries and trends 24 months; security and administrator audit logs 12 months.
- Longer retention is quoted separately.
- Cancellation does not automatically delete data. After paid service ends, customers have ninety days to retrieve retained data, subject to retention and deletion rules. Advance notice precedes closure.
- Workspace deletion locks access, with thirty days to restore, then production deletion. BG-controlled backups are removed within a further thirty days, subject to specific legal retention exceptions.
- Generated export archives remain available for seven days. This does not set the lifetime of the underlying records.

Monitoring, hosting and privacy

- Customers own their data and are responsible for lawful monitoring and required employee notices.
- Collection may continue outside configured working hours.
- Screenshots are blurred by default; administrators can disable blurring. Authorized reveals of blurred originals require a reason and are logged.
- Hosting is in Luxembourg. AI processing uses BG-operated models in Dubai, UAE.
- Block Gemini does not use customer content to train AI models. AI descriptions and activity indicators require human review.
- Authorized BG administrators may access relevant content for service delivery, support, debugging, configuration, testing and security, under the terms.

Copyright © 2026 Block Gemini Technologies FZ-LLC. All rights reserved.

CONTACT

Sync your workforce

Desktop activity, working patterns, and AI-assisted insights in one organization workspace.

Get started with Sync

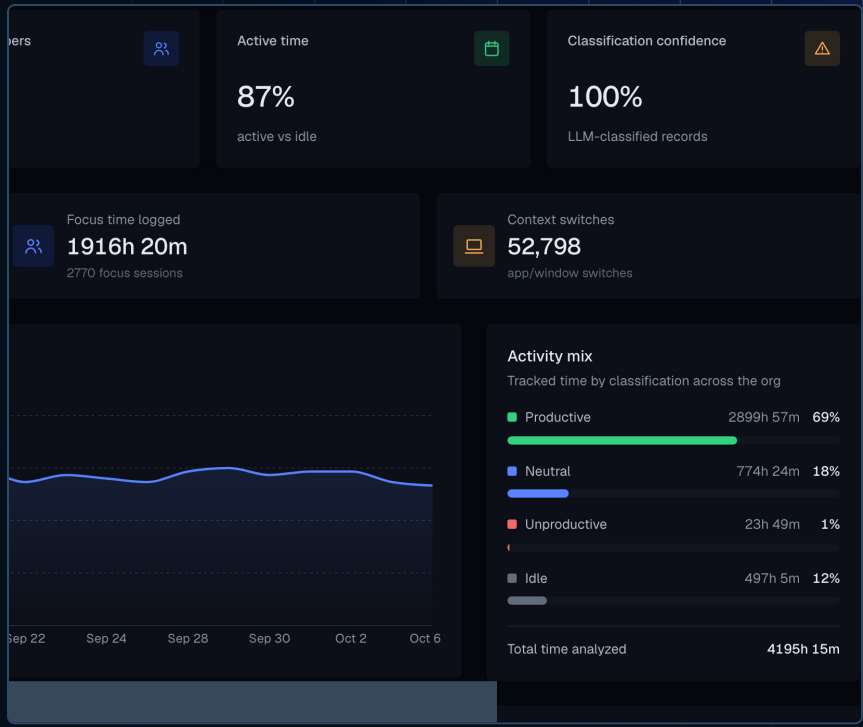
sync.blockgemini.com

Request a walkthrough

sales@blockgemini.com

Learn more at

blockgemini.com



This overview is subject to the accepted order, Terms of Service, Privacy Policy, Acceptable Use Policy, Data Processing Agreement and Subprocessor Register.

Copyright © 2026 Block Gemini Technologies FZ-LLC. All rights reserved.